

CODE OF CONDUCT – PARENTS/GUARDIANS

Parents/guardians have an enormous influence on skaters' experiences in this sport and because of that, all parents/guardians of a participant registered with the Okotoks Skating Club, and as associate members of Skate Canada, are expected to exhibit the following behaviours.

As a parent/guardian of a skater at the OSC, I therefore pledge to be responsible for my words and actions and shall conform my behavior to this code of conduct:

1. At all times, I promise to treat all individuals with dignity, courtesy and respect, including but not limited to skaters, coaches, officials, volunteers, other parents, and all other individuals that are part of the club, skating school, Section or Skate Canada.
2. I will model positive and responsible behaviour at all times to my participant and their coach(es) and I will communicate to my participant(s) that they are expected to do the same.
3. I will assume the responsibility of my skater(s) on ice conduct, apparel and attitude.
4. I will refrain from any behaviour, or comments, which are profane, insulting, harassing, sexist, racist, abusive, disrespectful or otherwise offensive without hostility or violence especially against or directed at any member of OSC.
5. I will be responsible to notify coaches of any absences or pick-up ice requests. If my skater will be absent, I am aware that I must provide enough notice to their coach(es) or I may be charged for the missed lesson time.
6. I will emphasise the importance of values like sportsmanship, respect, cooperation, healthy competition and teamwork to my participant(s) with their fellow skater(s) and parents.
7. I will do my best to instil confidence in my participant(s)' ability and skill development, and will do my best to avoid comparing my skater(s) with others.
8. Myself, along with the professional coach and the athlete, shall be considered members of a team whose main concern is the child's overall progress and development. **I promise to respect and trust that the professional coach is responsible and empowered for the on-ice and off-ice development of my athlete(s).**
9. I will never provide alcohol or drugs to minors in an OSC and/or Skate Canada environment and promise to never provide or advocate the use of performance enhancing drugs or substances.
10. I will avoid any conduct, which brings OSC, the Section or Skate Canada, into disrepute, including but not limited to abusive use of alcohol, non-medical use of drugs and gambling.
11. I promise to openly support and uphold this code of conduct policy and take action and steps to ensure other parents follow and uphold this code of conduct policy.
12. I promise to adhere to the policies, procedures, rules, standards, and ethics of OSC and Skate Canada at all times.

In the instance there is an issue or complaint with any member of the OSC team, I agree to follow the 24-hour rule, which states:

- When an issue occurs and a party has a resulting complaint to make or issue to be resolved, they **MUST wait 24 hours** before acting.
- After the 24-hour time period, they may put the issue in writing and submit it to the appropriate party.

No matter the issue, it is very important that all parties involved take the full 24 hours to remove or decrease the emotional element so that the issue can be resolved quickly, and in a civilized manner that will be to everyone's satisfaction.

I hereby agree that if I fail to conform my conduct to this Code of Conduct, I will be subject to disciplinary action including, but not limited to the following depending on the severity of the offense:

1. First Offence - Verbal warning from OSC Coach or Board member, parent informed of warning. A copy of the Code of Conduct will be given to the parent to review again.
2. Second Offence - Letter of warning from President to parent stating the areas of conduct that are undesirable to the Okotoks Skating Club.
3. Third Offence - Dispute Resolution Meeting of all people concerned. Letter of apology issued to offended party.
4. Fourth Offence - Temporary suspension from Club Ice Sessions and Events (Test days and Competitions).